



SoftWash Waikato 2022 Ltd. t/a Soft Wash ASAP
95 Ormiston Road
Springfield, Whangarei
021 2737 800
softwashasap@gmail.com

Terms and Conditions

Thank you for allowing SoftWash ASAP the opportunity to provide you with a quote. Outlined below you will find our terms and conditions.

SoftWash ASAP will take great care to avoid damaging any flowers or plants but will not be held responsible, please cover non-movable plants or flowers if possible.

If your property uses tank water, please disconnect the water tank prior to your property being washed/treated. For advice of when to reconnect your tanks please discuss this with your SoftWash Technician on the day, or feel free to contact us. Please let us know if you need assistance disconnecting and reconnecting.

Please remove objects that may obstruct the cleaning of your property e.g. cars, children toys, lawn mower, pot plants. Remove all items on your porch or deck that you do not wish to get wet - e.g. shoes, wall hangings, laundry.

A functioning tap with sufficient water pressure must be on site. Balconies and decks to be cleared prior to be washed. It is the owner/tenants responsibility to ensure all windows are closed whilst work is in progress. No allowance included for taping/sealing of window frames from inside. SoftWash ASAP ensures great care taken when washing around windows but quote is based on seals being intact. If you are concerned about the seals on your windows and doors, place rolled up towels against the inside frame.

If moss treatment is applied to specified surfaces (e.g. roofs). This product can take up to 6 months to fully treat the affected areas. Weather conditions might affect the time required for treatment to be effective.

We will not provide any other service or products other than what is stated in above quote. These prices are valid for 30 days. Pricing may need to be revised if commencement of work exceeds this period.

Payment is required on the day we complete your work via cash or internet banking. If you are not home on the day we clean your property we will email you the invoice.

If you have any issue with the service provided, it needs to be raised within a week after the completion of the job (except spider treatment, which is six weeks after the job).

We trust this quotation is to your satisfaction and look forward to commencing work on this project shortly.

Please do not hesitate to contact us on 021 2737 800 if you have any questions.

Amanda & Laz